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AUG 05 2003

Technology Center 2600

08/05/2003

**TO: Fan Tsang, Supervisor, USPTO
Art Unit 2645**

Fax: 703-308-5403

This page + 2

Ref: Application / Control number: 09/828,195

This is in response to the action taken by examiner Marky M. Kidd rejecting all claims pertaining to this patent application.

We made two phone calls to Marky M. Kidd in the month of July and left detailed messages requesting her for a call back. Our phone calls were not returned. On 08/05/2003, we contacted Mr. Fan Tsang and left him a detailed message regarding this application and requested that he give us a call back at 972-907-1451 or at 214-402-3424.

Our application claims the priority of provisional application # 60/195,347. This priority was not given to us even though a letter was sent stating this priority request with our non-provisional application filing. It appears that the letter was just ignored by the USPTO. A copy of that letter is being resent to you. This is important because this proves that we had an earlier filing date (our date would then be 04/10/2000) than Shawn Thomas Segur's application (US 6,212,550 dated 04/2001) - which has been referenced in Marky M. Kidd's "actions" and has been granted a patent. If Segur with a later filing date has been granted a patent, we, with an earlier filing date, should also be granted a patent.

We do not agree with several of the explanations given by Marky M. Kidd while rejecting our claims. However, we are making appropriate amendments to the application and a response will be sent to the USPTO soon - but we would like to request more time be granted to accomplish this in light of the points listed above where USPTO seems to have faltered. So, please grant us more time for a response, if possible.

Thank you so very much!



Sanjiv K. Agarwal
Nectu Agarwal
Shivum Agarwal
Neil Agarwal

Cc: M. Diaz, Patent Attorney

US Patent and Trademark Office
Attn: Assistant Commissioner for Patents
US Department of Commerce
Patent and Trademark Office
Washington, D.C. 20231

04/07/2001

REF: APPLICATION FOR PATENT

Dear Sir/Madam:

WE had filed a "Provisional Patent" (Application number: 60/195,347 and Filing Date 04/10/2000). A copy of the receipt is attached with this letter for your reference.

We are now sending you our non-provisional specifications and drawings. Please process these documents honoring the date when we had filed the provisional patent application (04/10/2000).

Thank you.



Name of Patent: Electronic Messaging Engines

Name and Address of Inventors

Sanjiv (Sam) K. Agarwal

Necti Agarwal

Shivum K. Agarwal

Neil K. Agarwal

Phone: (972) 907-1451

Address: 1300 Chesterton Dr., Richardson, TX 75080.

FILING RECEIPT

OC000000005193243

**UNITED STATES DEPARTMENT OF COMMERCE
Patent and Trademark Office**Address: ASSISTANT SECRETARY AND
COMMISSIONER OF PATENT AND TRADEMARKS
Washington, D.C. 20231

APPLICATION NUMBER	FILING DATE	GRP ART UNIT	FIL FEE REC'D	ATTY. DOCKET NO	DRAWINGS	TOT CLAIMS	IND CLAIMS
60/195,347	04/10/2000		150	-	4		

Sanjiv (Sam) K Agarwal
1300 Chesterton Drive
Richardson, TX 75080

Date Mailed: 06/22/2000

Receipt is acknowledged of this provisional Patent Application. It will be considered in its order and you will be notified as to the results of the examination. Be sure to provide the U.S. APPLICATION NUMBER, FILING DATE, NAME OF APPLICANT, and TITLE OF INVENTION when inquiring about this application. Fees transmitted by check or draft are subject to collection. Please verify the accuracy of the data presented on this receipt. If an error is noted on this Filing Receipt, please write to the Office of Initial Patent Examination's Customer Service Center. Please provide a copy of this Filing Receipt with the changes noted thereon. If you received a "Notice to File Missing Parts" for this application, please submit any corrections to this Filing Receipt with your reply to the Notice. When the PTO processes the reply to the Notice, the PTO will generate another Filing Receipt incorporating the requested corrections (if appropriate).

Applicant(s)Sanjiv (Sam) K. Agarwal, Richardson, TX ;
Neetu Agarwal, Richardson, TX ;
Shivum Agarwal, Richardson, TX ;
Neil Agarwal, Richardson, TX ;**Continuing Data as Claimed by Applicant****Foreign Applications**

If Required, Foreign Filing License Granted 06/21/2000

Title

Electronic messaging engines

Preliminary Class

Data entry by : TRAN, NHU THUY

Team : OIPE

Date: 06/22/2000

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77 78 79 80 81 82 83 84 85 86 87 88 89 90 91 92 93 94 95 96 97 98 99 100

FROM : emsg_Technologies

FAX NO. : 9729071340

Aug. 05 2003 10:18AM P4

10-01947*01*002290-FD-03111-09002-FN
CFFQ00-880925

UNITED HEALTHCARE SERVICE LLC
ATTN: FLEXIBLE SPENDING UNIT
P.O. BOX 981178
EL PASO, TX 799981178
PHONE: 877-311-7845



DATE: 04/21/03
MEMBER ID #: 455-51-3829
CONTRACT: 159000
BENEFIT PLAN: CITIGROUP
CHECK NUMBER: NM 06906140
CHECK AMOUNT: \$1,185.00

SANJIV AGARWAL
1300 CHESTERTON DRIVE
RICHARDSON TX 75080-2801

EXPLANATION OF BENEFITS



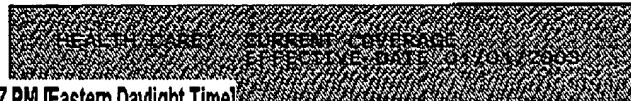
FLEXIBLE SPENDING ACCOUNT STATEMENT

DEPENDENT NAME	DOCUMENT CONTROL NO.	SERVICE TYPE	DATE(S) OF SERVICE	AMOUNT CONSIDERED	AMOUNT PENED	AMOUNT PAID	REMARK CODE(S)
NEIL NEIL	030972388802	DENTX DENTX	01/07/03 - 01/07/03 02/18/03 - 02/18/03	1,175.00 160.00		1,175.00 10.00	031

CHECK AMOUNT: 1,185.00

EXPLANATION CODE(S):

031-DUR RECORDS SHOW THAT YOU HAVE BEEN REIMBURSED THE MAXIMUM AMOUNT AVAILABLE FOR THIS PERIOD.



Received from <9729071340> at 8/5/03 12:42:17 PM [Eastern Daylight Time]
<9729071340> at 8/5/03 12:42:17 PM [Eastern Daylight Time] Transmission >>